

Paragon Network™ Members Rank High in the 2018 AIN FBO Survey & Pro Pilot PRASE Survey



FBO Members of The Paragon Network™ rank every year in industry surveys based on their high levels of safety and service, top-notch facilities, and their ability to execute a superior experience during each visit. Paragon Members ranked in over 20 categories in the 2018 AIN FBO Survey. Business Jet Center (KDAL), Fargo Jet Center (KFAR), Henriksen Jet Center (KEDC), and XJet (KAPA) were recognized in the top 5% of FBOs in America. Ross Aviation (KLGB) ranked in the top 10%, and Fontainebleau Aviation (KOPF) and Premier Jet Center

(KFCM) ranked in the top 20%. Henriksen Jet Center (KEDC) was also listed as one of the “Most Improved FBOs” with an 8% improvement over last year.

Many of our members were also recognized among the best FBOs regionally, including National Jets (KFLI), Fontainebleau Aviation (KOPF), XJet (KAPA), Henriksen Jet Center (KEDC), Business Jet Center (KDAL), DuPage Flight Center (KDPA), Odyssey Aviation (MYNN), ExecuJet St. Maarten (TNCM), Fargo Jet Center (KFAR), Premier Jet Center (KFCM), ExecuJet Zurich (LSZH), ExecuJet Dubai International (OMDB), and ExecuJet Brussels (EBBR). AIN also asked survey respondents to identify specific employees who routinely go above and beyond. Brian Bourbeau, Line Manager at Premier Jet Center (KFCM) and Charly McLane, Customer Service Manager at Henriksen Jet Center (KTME) were highlighted in the top 25 recognized employees.

Paragon FBO Members also ranked high in the 2018 Pro Pilot PRAISE Survey. Business Jet Center (KDAL) ranked as one of the Best US and Best Independent FBOs. Ross Aviation ranked as one of the Best Small FBO Chains. ExecuJet Dubai (OMDB) ranked as the #1 Best Middle East & African FBO. Odyssey Aviation Nassau (MYNN) ranked as one of the best Caribbean FBOs.

We are so proud of all of our awesome FBO members! Please click on the links below to view the full results for each of the surveys.

+ [AIN 2018 FBO Survey Results](#)

+ [Pro Pilot 2018 PRAISE Survey Results](#)

FBO Members

ExecuJet Brussels (EBBR)	National Jets (KFLI)	Constant Aviation (KSFB)
ExecuJet Berlin (EDDB)	Lux Air Jet Centers (KGYR)	Henriksen Jet Center (KTME)
ExecuJet Munich (EDDM)	Aero Air (KHIO)	Tunica Air Center (KUTA)
Jet Assist (EGAA)	Ross Aviation (KHPN)	Clay Lacy Aviation (KVNK)
ExecuJet Cambridge (EGSC)	Platinum Air Center (KJKA)	Odyssey Aviation (KYIP)
XJet (KAPA)	ProJet Aviation (KJYO)	ExecuJet Barcelona (LEBL)
Clay Lacy Aviation (KBFI)	Odyssey Aviation (KISM)	ExecuJet Gerona (LEGE)
Yelvington Jet Aviation (KDAB)	Ross Aviation (KLGB)	ExecuJet Ibiza (LEIB)
Business Jet Center (KDAL)	Silverhawk Aviation (KLNK)	ExecuJet Valencia (LEVC)
DuPage Flight Center (KDPA)	Indy Jet (KMQJ)	ExecuJet Zurich (LSZH)
Henriksen Jet Center (KEDC)	Fontainebleau Aviation (KOPF)	ExecuJet St. Gallen (LSZR)
Fargo Jet Center (KFAR)	Providence Jet Center (KOQU)	Odyssey Aviation (MYEF)
Premier Jet Center (KFCM)		Odyssey Aviation (MYNN)

[Click here](#) for a list of Partner FBOs.

EBACE

29-31 MAY 2018 | GENEVA

Attending EBACE2018 in Geneva from May 29th - 31st?

The 2018 European Business Aviation Convention & Exhibition (EBACE2018) will take place from May 29th - 31st at Geneva's magnificent Palexpo. Thousands of business leaders, government officials, manufacturers, flight department personnel, FBOs, etc., will meet to conduct business and make buying decisions for the year ahead. EBACE exhibits will showcase more than 400 exhibitors and 55 business aircraft on static display.

Be sure to stop by our exhibiting member booths during the show!

- Clay Lacy Aviation - D69
- Fargo Jet Center - E89
- Premier Jet Center - E89
- ExecuJet - N116
- XJet - TBD

If you are interested in learning more about The Paragon Network and would like to discuss with us at the show, please contact Megan Barnes or Scott Jefvert at Operations@ParagonFBOs.com or call +1 (877) 545-4724.

+ LEARN MORE



Formula 1 Grand Prix in Montmeló, Spain from May 11th - 13th

The F1 Formula One Grand Prix will take place from May 11th - 13th at the Circuit of Catalonia in the city of Montmeló (12.5 miles or 20km from Catalonia's capital city of Barcelona).

With Fixed Base Operations (FBOs) conveniently located at both Barcelona (LEBL) and Gerona (LEGE) Airports, our Spanish operations can provide the following 24 hour handling services during the world renowned event:

- VIP Passenger Lounge
- Private Ramp
- Limousine Service
- Hotel Arrangements
- Crew Briefing
- Crew Lounge
- Fuel Supply
- Catering Arrangements
- ATC and Airport Slot Coordination
- Cleaning Services
- Water and Lavatory Services
- Ground Power
- Towing

Reserve your spot today to book your aircraft handling requirements!

+ MAKE YOUR RESERVATION TODAY!



CINELASAMERICAS

INTERNATIONAL FILM FESTIVAL
MAY 2-6, 2018

Henriksen Jet Center

MAKE YOUR RESERVATION TODAY AT
HENRIKSEN JET CENTER (KEDC)!



IBIZA INTERNATIONAL
MUSIC SUMMIT
BEYOND THE BOOM BOOM

International Music Summit (IMS) in Ibiza, Spain from May 23rd - 25th

The summer season begins when discos open and this is THE event of the island!

The International Music Summit (IMS) will take place in Ibiza, Spain from May 23rd - 25th at the Hard Rock Hotel of Ibiza. It is all about the electronic music industry and the event opens the doors to many world famous discotheques on the island, including Amnesia, Pacha, Ushuaia, Lio and Privelege, where famous DJs from all over the world meet. The global event was created to connect artists and the industry. Visit www.InternationalMusicSummit.com to learn more.

ExecuJet Ibiza (LEIB) is located just 15 minutes away from Ibiza City Center. Parking demand is very high during this time of year and the offer



National Jets Raises Over \$20,000 for Cancer Research

National Jets has a charity team open to any members of their staff that would like to be involved in the philanthropic endeavors of their company. One of their core values is serving others, and the company exemplifies this through the work done for their two corporate charities, one of which is The American Cancer Society's Relay for Life.

National Jets' Relay for Life Team, for the past nine years, has continued with its grassroots movement amongst their staff, which raises funds over an eight month period for The American Cancer Society. They chose this charity not only for the support they give to those battling cancer, but also for their support of cutting-edge research which has helped battle and cure so many different forms of the

for space is reduced as the tarmac is small. Handlers are allowed to request slots only 15 days in advance and there are many regulations imposed by the airport authorities.

+ RESERVE YOUR SPOT TODAY!

disease

Their actual Relay for Life event took place on Friday, April 13th and once again National Jets was the top fundraising team with over \$20,000 raised for The American Cancer Society.

+ SUPPORT THE CAUSE

Be Safe, Not Sorry

Never overfill an aircraft lavatory again! AERO Specialties' patented Safe-Lav™ systems are available on new carts or as field-installable retrofit kits. You can count on AERO to keep you operating safely and efficiently!



Providence Jet Center (KOQU) Taste of NK Event

From land to air to sea, let your taste buds soar by sampling amazing food and beverages from NK Chamber Member Businesses at this spectacular venue - The Providence Jet Center Quonset! Music provided by Mixx 99.3! \$25 in advance & \$35 at the door!

This awesome event will include the following businesses (and the list is still growing!): Back 40, Beer On Earth, Brewed Awakenings Coffee House, Coast Guard House, Dan's Carriage Inn, Del's Lemonade, Exeter Job Corps, Frankie's Italian Bistro, Gooseneck Vineyards, Providence

NBAA MAINTENANCE CONFERENCE

May 1-3, 2018 | Albuquerque, NM



NBAA 2018 Maintenance Conference Albuquerque, NM

The NBAA Maintenance Conference will be held from May 1st - 3rd in Albuquerque, NM. This premier event brings together all business aircraft maintenance professionals for three days of high-quality education sessions and a growing exhibitor floor. This conference provides critical learning and best practices for anyone involved in business aircraft maintenance. From technicians to directors of maintenance, you'll find the industry's rising stars and established professionals - making this the best place to expand your network and grow professionally.

Coal Fired Pizza, Seven Moons Restaurant, Sophie's Brewhouse, Tate's Italian Kitchen In Wickford, Great Harvest Bread Company North Kingstown, Tavern by The Sea ,The Provisioner New York Deli & Cafe, The Inside Scoop, and Whalers Brewing Company.

+ PURCHASE YOUR TICKETS TODAY!

Be sure to stop by our exhibiting members booths during the show!

- Fargo Jet Center (KFAR) - 709
- Premier Jet Center (KFCM) - 709
- Constant Aviation (KSFB) - 805

+ LEARN MORE



Looking for Hangar Space in the Hillsboro/Portland area?

Aero Air currently has over 105,000 square feet of heated hangar space available for short term/long term transient(s) and an 85ft x90ft hangar with office space for based customer parking.

Aero Air is located at the Portland-Hillsboro International Airport (KHIO) 13 miles west of downtown Portland and home to the corporate headquarters of Intel, Tektronix, Planar Systems, Solar World, Nike's World Campus, Adidas, and Columbia Sportswear. It is the only FBO that is Staffed 24/7, 365 in the Portland-metro area. With over 50 years of FBO experience, their level of customer service is bar-none in the aviation community.

Contact Missi Kruse at +1 (503) 640-3711 or KHIO@ParagonFBOs.com to reserve your space today!



Fontainebleau Aviation Recognized for Hurricane Irma Relief Efforts

The Florida Army National Guard recognized Fontainebleau Aviation for their unwavering support of the 1-111th GSAB during Hurricane Irma Relief Efforts.

Fontainebleau Aviation received a plaque stating the following: "In recognition of your hospitality and support of relief and recovery efforts following Hurricane Irma, the 1-111th Aviation Regiment and the Florida Army National Guard would like to thank the Fontainebleau Aviation FBO for the housing of our soldiers and aircraft. Operations throughout Southwest Florida and MEDEVAC support to the lowers keys would not have been possible without your gracious hosting and staging of our Blackhawk, Chinook and Lakota airframes. Your organization is the epitome of what teamwork signifies while displaying a great sense of community relations in a time of despair for Southwest Florida. We are extremely grateful and hold your staff and organization in the highest realm of professionalism."

+ CONTACT US

Congratulations to the entire Fontainebleau Aviation Team!

+ PARAGONFBO.COM/KOPF



PARAGON NETWORK CUSTOMER REVIEWS

★★★★★ Stopped here on a ferry flight. Beautiful facility, Fuel prices were great and the staff was VERY helpful. Got s ride to and from my hotel and even to grab food. In a jet or a172 you feel like a priority customer!

- *Chad H. on Henriksen Jet Center (KEDC)*

★★★★★ I would like to thank Tim Berger and the entire Lux Air Jet Center crew for hosting our Sky Kids Charity event on Saturday, April 7, 2018. We flew 141 flights carrying a little over 300 passengers including challenged children, family members and volunteers. Thank you so much Lux Air for your generosity, professionalism and kindness.

- *Steve S. on Lux Air Jet Centers (KGYR)*

★★★★★ The only FBO in Zurich with a private lounge, private hangar and ramp. Friendly staff and very attentive customer service. Highly recommended.

- *A.N. on ExecuJet Zurich (LSZH)*

★★★★★ Great FBO and great service. Lux Air will go out of their way to make sure you are taken care of.

- *James K. on Lux Air Jet Centers (KGYR)*

★★★★★ Great service, friendly people and comfortable crew lounge.

- *Thomas M. on ExecuJet Berlin (EDDB)*

★★★★★ Julie, Nikki, and Jamie - you all continue to do a great job. I spent a long weekend in Bethesda last week - and the ProJet team always delivers a very personalized, professional service. The line guys are superb and very helpful. ProJet's attention to detail is duly noted. THANK YOU!

- *Bill M. on ProJet Aviation (KJYO)*



The Paragon Network™ is a distinguished group of carefully vetted independent FBO's that provide a first-class experience for general aviation travelers worldwide. FBO Network Members enjoy increased business through group networking efforts while providing additional benefits to based customers. Each independent fixed base operator joining The Paragon Network™ goes through a comprehensive audit of

their facility and FBO services to ensure the quality of the member base. The Paragon Network™ is facilitated by Paragon Aviation Group™.

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